



Appendix 1.4

Contacts with QS providers

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1 Introduction

This appendix keeps track of invitation messages sent to QS providers. It also contains the list of contacted persons and the subject(s) addressed by each QS provider.

2 Message templates

2.1 Invitation to record QS

All sections in ***bold italic*** are customised for each contacted QS provider.

Dear Mrs. X,/ Dear Mr Y,/ Sir, Madam,

[Name of QS provider] plays an important role in the construction sector by managing ***[certification/technical approval]*** schemes for ***[type of subject(s)]***. Such information is called “quality sign” in the frame of the ELIOS2 project (<http://www.elios-ec.eu/en/introduction>). Both voluntary and compulsory quality signs are considered. Quality signs on construction products, construction systems, individual/companies competences, buildings performances are in the scope of ELIOS2.

The aim of the ELIOS2 project, commissioned by the **DG Enterprise and Innovation**, is to address the issue of insurability of construction actors and of buildings in EU-28 countries. Some of these quality signs (technical assessment, certificate, qualification, ...) are used by insurers to assess covered construction risks depending on the context of construction operations.

One of the actions of the ELIOS2 project is the creation of a **directory of quality signs in construction** in EU-28 countries. The aim is to reflect the diversity of quality signs, to help clarifying their use by insurers and to ultimately be able to compare them. This directory is accessible to the whole construction sector in Europe.

The directory (<http://signsdirectory.elios-ec.eu/signs/index/index/c/100>) already contains several quality signs (on products, systems, competences, works). ***We invite you to add [name of QS] in this directory.***

The attached documents quickly provide an overview of the description of quality signs concerning ***[subject(s) adapted to the activity of the contacted QS provider]***.

A few minutes are needed to record one sign description after registration of the coordinates of the ***contributor of [Name of QS provider] you may nominate.***

We trust you will give this request due consideration and hope a positive response.

We look forward to hearing from you.

Best Regards

Jean-Luc Salagnac
Direction Economie et Sciences Humaines
Centre Scientifique et Technique du Bâtiment

Reminders were sent two/three weeks after the invitation message. Some phone calls were also made to bring additional elements.

2.2 Query to identify QS providers

All sections in ***bold italic*** are customised for each contacted organism.

Dear Mrs. X,/ Dear Mr Y,/ Sir, Madam,

The aim of the ELIOS2 project, **commissioned by the DG Enterprise and Innovation**, is to address the question of **insurability of construction actors and of buildings in EU-28 countries**. (<http://www.elios-ec.eu/en/introduction>).

One of the actions of the ELIOS2 project is the creation of a **directory of quality signs in construction** in EU-28 countries. "**Quality sign**" refers to any information that is likely to create confidence between suppliers and buyers. Both **voluntary and compulsory** quality signs are considered. Quality signs on construction products, construction systems, **individual/companies competences**, buildings performances are in the scope of ELIOS2.

Some of these quality signs (technical assessment, certificate, qualification, ...) are used by insurers to assess covered construction risks.

The directory (<http://signsdirectory.elios-ec.eu/signs/index/index/c/100>) already contains several quality signs (on products, systems, competences, works).

We would appreciate if you could **suggest some organisms in [country name]** that are likely to deliver quality signs in construction.

We trust you will give this request due consideration and hope a positive response.

We look forward to hearing from you.

Best Regards

Jean-Luc Salagnac

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Internet CSTB: www.cstb.fr

3 List of contacted QS providers

3.1 Direct contacts

Table 1 contains a list of contacted QS providers.
For each provider, the following information is provided:

- Country
- Organism name
- Web site
- Contact email
- Contact full name
- Subject:
 - construction product,
 - construction system,
 - individual/company competence,
 - works

3.2 Search for additional contacts

Table 2 contains a list of contacted organisms in order to get more QS providers to invite.
For each contact, the following information is provided:

- Country
- Organism name
- Web site
- Contact email
- Contact full name

4 List of contacts for phone interviews

Table 3 contains a list of contacted persons for phone interviews.
For each contact, the following information is provided:

- Country
- Category (inurers, architect/designers, contractors)
- Contact email
- Date of interview

Table 1 : contacted QS providers

country	organism	web site	contact email	contact name	product	system	comp.	work	EOTA UEATc ENBRI AFOCERT	other	email reminder	ELIOS2-TEST		
												on line	with- drawn	
1	AT	Austrian Sustainable Council	http://www.ogni.at/	franz.waghuber@ogni.at							15/09/2014			
2	AT	OIB (Austrian Institute of Construction Engineering)	http://www.oib.or.at/en/homeen	kohlmaier@oib.or.at					✓			03/09/2014		
3	AT	OIB (Austrian Institute of Construction Engineering)	http://www.oib.or.at/en/homeen	Mikulits@oib.or.at					✓			03/09/2014		
3	BE	ANPI (National Fire and Intrusion Protection Association)	http://www.anpi.be/	michele.vandendoren@anpi.be					✓			08/09/2014		
4	BE	BCCA (Belgian Construction Certification Association)	http://www.bcca.be	b.de_blaere@bcca.be					✓			08/09/2014	16/10/2014	✓
5	BE	BCRC (Belgian Ceramic Research Centre)	http://www.bcrc.be	d.libert@bcrc.be					✓			09/09/2014		
6	BE	Be-Cert	http://www.be-cert.be/	A.VANGUCHT@be-cert.be					✓			08/09/2014		
7	BE	BENOR	http://www.benor.be/	patrice.dresse@confederationconstruction.be							20/09/2014			
8	BE	COPRO (Institute for the Control of Building Products)	http://www.copro.eu/	erik.barbe@copro.eu					✓			08/09/2014		
9	BE	WTCB-CSTC		eric.winnepenninckx@bbri.be					✓			08/09/2014		
10	BE	CTIB-TCHN (Belgian Technical Centre of Wood transformation and Furniture)	http://www.ctib-tchn.be	ward.vanpeteghem@ctib-tchn.be					✓			08/09/2014	08/09/2014	
11	BE	EHPA (European Heat Pump Association)	http://www.ehpa.org/about/	brigitte.bach@ait.ac.at								06/06/2014		
12	BE	EHPA (European Heat Pump Association)	http://www.ehpa.org/about/	ulla.lindberg@sp.se								22/10/2014		24/10/2014
12	BE	PROBETON (Organisme de gestion pour le contrôle des produits en béton)	http://www.probeton.be	paul.bauweraerts@probeton.be					✓			08/09/2014		
12	BE	PROBETON (Organisme de gestion pour le contrôle des produits en béton)	http://www.probeton.be	johan.horckmans@probeton.be					✓			08/09/2014		
13	BE	PVQUAL	http://www.pvqual.be/	b.de_blaere@bcca.be								16/10/2014		
14	BE	QUEST asbl	http://www.questforquality.be/	h.latteur@questforquality.be								08/10/2014	16/10/2014	
15	BE	UBATc	http://www.ubatc.be/index.cfm?lang=en	b.de_blaere@bcca.be					✓			08/09/2014		
16	BG	Bulgarian Construction Chamber	http://ksb.bg/	Office@KSB.BG								08/09/2014		
17	BG	Bulgarian Green Building Council	http://www.bgbc.bg/	office@bgbc.bg								09/09/2014		
18	BG	EuroBul Cert Ltd.	http://www.eurobulholding.com/en/index.html	n.barovsky@eurobulholding.com								09/09/2014		
19	CY	ETEK (Cyprus Scientific and Technical Chamber)	http://www.etek.org.cy/	info@etek.org.cy								22/10/2014		
20	CY	Cyprus Human Development Authority	http://www.hrdauth.org.cy/	l.zenios@hrdauth.org.cy								22/10/2014	20/11/2014	
21	CZ	Association of Building entrepreneurs of the Czech Republic	http://www.sps.cz	Matyas@SPS.cz								08/09/2014		
22	CZ	CKAIT (chamber of chartered engineers in construction)	http://www.ckait.cz/	ckait@ckait.cz								22/10/2014		
23	CZ	CSI (Centre for Civil Engineering)	http://www.csias.cz/	kucera@csias.cz					✓			05/09/2014		
24	CZ	CZGBC (The Czech Green Building Council)	http://www.czgbc.org/	simona.kalvoda@czgbc.org								22/10/2014		
25	CZ	TZUS	http://www.tzus.cz/	konstantinovic@tzus.cz					✓					
26	DE	Bundesingenieurkammer e. V.	www.bingk.de	info@bingk.de								10/09/2014		
27	DE	DGNB	www.dgnb.de	info@dgnb.de								09/09/2014		
27	DE	DGNB	www.dgnb.de	c.lemaitre@dgnb.de								11/09/2014		
28	DE	DIBt	https://www.dibt.de/	msh@dibt.de					✓			05/09/2014		
28	DE	DIBt	https://www.dibt.de/	gbr@dibt.de					✓			05/09/2014		
29	DE	Fraunhofer-informationszentrum RAUM und BAU IRB	https://www.irb.fraunhofer.de/	message through web site 9/09								09/09/2014		
30	DE	IFT (Institut für Fenstertechnik)	https://www.ift-rosenheim.de/en/startseite	fischer@ift-rosenheim.de								16/10/2014	06/11/2014	
31	DE	Natureplus	http://www.natureplus.de/index.php?id=167&L=0	natureplus@praevisio.eu								07/11/2014		
32	DE	RAL		gerald.feigenbutz@qke-bonn.de								22/10/2014		
33	DE	RAL SOLAR	http://www.ralsolar.de/	dobelmann@ralsolar.de								06/11/2014	07/11/2014	
33	DE	TUV Rheinland Quality	http://www.tuv.com/de/deutschland/home.jsp	Karl-Heinz.Stoerlein@lga.de								11/09/2014		
33	DE	TUV Rheinland Energie und Umwelt GmbH		joerg.althaus@de.tuv.com								02/11/2014		
33	DE	TUV Rheinland Energie und Umwelt GmbH		michael.adrian@de.tuv.com								08/12/2014		
34	DE	Zertifizierung Bau	https://www.zert-bau.de/	winkler@zert-bau.de								08/09/2014		
35	DK	Benchmark Centre for the Danish Construction Sector	http://www.byggevaeluering.dk/	ph@byggevaeluering.dk								04/06/2014		
36	DK	ECOLABELLING DK	http://www.ecolabel.dk/inenglish/	ljj@ecolabel.dk								22/10/2014		
37	DK	ETA-DK	http://www.etadanmark.dk/en/eta	tb@etadanmark.dk;					✓			05/09/2014		
38	DK	KSO Ordningen	http://www.kso-ordning.dk/	lsb@teknologisk.dk								06/09/2014		
39	DK	DVC (Danish Windows Certification)	www.DVC.Vinduer.dk	Bjorne.Sorensen@teknologisk.dk								06/06/2014	08/09/2014	09/09/2014
40	EC	CE marking (Construction products)	http://ec.europa.eu/enterprise/sectors/construction/index_en.htm	Antonio.Paparella@ec.europa.eu								27/05/2014	18/09/2014	
41	EC	European Energy Centre	http://www.euenergycentre.org/	message through web site 7/10								07/10/2014	07/11/2014	
42	EC	SOLAR KEYMARK	http://www.estif.org/solarkeymarknew/certification-bodies/solar-keymark-certification	cenkeymark@cenecenelec.eu								18/09/2014		
43	EL	Technical University of Crete	http://www.pvtrn.eu/home/index.html	Theocharis.Tsoutsos@enveng.tuc.gr								08/10/2014		
44	EL	EUROCERT Greek Headquarter	http://www.eurocert-bg.com/index.htm	kostas.psychogios@eurocert.gr								30/04/2014	23/10/2014	
45	ES	AIDICO	http://www.aidico.es	adolfo.villalba@aidico.es								15/09/2014	19/09/2014	
46	ES	IEETcc Eduardo Torroja Institute for Construction Science	www.ieetcc.csic.es	arteaga@ieetcc.csic.es					✓			03/09/2014		
46	ES	IEETcc Eduardo Torroja Institute for Construction Science	www.ieetcc.csic.es	blazquez@ieetcc.csic.es;					✓			04/09/2014		
47	ES	IEF (International Fire Consultants Ltd)	http://www.iefgroup.com/default.html	bob.williams@iefgroup.com;					✓			05/09/2014		
48	ES	ITCC (Institut de Tecnologia de la Construccio de Catalunya)	www.itcc.cat	spoo@itcc.cat					✓			07/05/2014		
49	ES	Tecnalia	http://www.tecnalia.com/en/	virginia.aseguintolaza@tecnalia.com;					✓			05/09/2014		
49	ES	Tecnalia	http://www.tecnalia.com/en/	miguel.mateos@tecnalia.com;					✓			05/09/2014		
50	FI	VTI (Technical Research Centre of Finland)	http://www.vti.fi/	tiina.ala-outinen@vti.fi					✓			07/05/2014		
50	FI	VTI (Technical Research Centre of Finland)	http://www.vti.fi/	mimu.airaksinen@vti.fi					✓			04/09/2014		
51	FR	ACERBOIS	http://www.acerbois.org/fr/#	d.tarrin@qualibat.com								07/05/2014	06/06/2014	
52	FR	ACERMI	http://www.acermi.com/	maxime.roger@csfb.fr								17/03/2014	07/05/2014	
53	FR	AFCAB	http://www.afcab.com/en/	afcab@afcab.com								31/03/2014	08/09/2014	
54	FR	AFNOR	http://www.afnor.org/en	christine.kertesz@afnor.org					✓			31/03/2014	08/09/2014	
55	FR	ASQUAL	http://www.asqual.com/	pierre.lebon@asqual.com								31/03/2014	08/09/2014	
56	FR	CEKAL	http://www.cekal.com/	claudie.carrie@cekal.com								31/03/2014	08/09/2014	
57	FR	CEQUAMI	http://www.cequami.fr	c.maupin@cequami.fr								13/05/2014		
58	FR	CERIB	http://www.cerib.com/	g.bernardeau@cerib.com								31/03/2014	08/09/2014	
58	FR	CERIB	http://www.cerib.com/	C.MUZETMICONNET@cerib.com								31/03/2014	08/09/2014	
58	FR	CERIB	http://www.cerib.com/	G.BERBUTO@cerib.com								31/03/2014	08/09/2014	
59	FR	CERIBOIS	http://www.ceribois.com/	pierre.leriche@ceribois.com								04/04/2014		
60	FR	Certification Pose Portes & Fenêtres	http://www.certificationpose.fr/	p.macquart@ufme.fr								23/09/2014	21/10/2014	
61	FR	CERTIGAZ	http://www.certigaz.fr/	vincent.delarue@certigaz.fr								31/03/2014	08/09/2014	
62	FR	CERTITA	http://www.certita.fr/en	fx.ball@certita.fr								31/03/2014	08/09/2014	
63	FR	CERTITA	http://www.certita.fr/en	s.curdy@certita.fr								31/03/2014	08/09/2014	
63	FR	CERTIVEA	http://www.certivea.fr/	eric.querry@certivea.fr								14/01/2014		

Table 1 : contacted GS providers

	country	organism	web site	contact email	contact name	product	system	comp.	work	EOTA UEATc ENBRI AFOCERT	other	email reminder	ELIOS2-TEST		
													on line	with- drawn	
64	FR	CNPP	http://www.cnpp.com/	amaury.lequette@cnpp.com	Amaury Lequette							31/03/2014	08/09/2014		
65	FR	CSTB	http://www.cstb.fr/	yannick.lemoine@cstb.fr	Yannick Lemoigne							01/12/2012			
66	FR	CTMNC	http://www.ctmnc.fr/inc_langue.php	P.perrin@ctmnc.fr	Patrick PERRIN							31/03/2014	08/09/2014		
67	FR	EFFINERGIE	http://www.effinergie.org/	delmas@effinergie.org	Sébastien Delmas							08/09/2014			
68	FR	FCBA	http://www.fcba.fr/	pierre.bonflis@fcba.fr	Pierre Bonflis							31/03/2014	08/09/2014		
	FR	FCBA	http://www.fcba.fr/	alain.hocquet@fcba.fr	Alain HOCQUET							31/03/2014	08/09/2014		
69	FR	FIBC	http://www.batbois.org/	fibc@magic.fr	Dominique MILLEREUX							31/03/2014	25/09/2014		
70	FR	GINGER CEBTP	http://www.groupe-cebtp.com/	r.schell@ginger-cebtp.com	Roland SCHELL							31/03/2014	08/09/2014		
71	FR	LCIE	http://www.lcie.fr/	didier.bourges@lcie.fr	BOURGES Didier							31/03/2014	08/09/2014		
72	FR	LINE	http://www.lne.eu/index-en.asp	Pascal.Prudhon@lne.fr	Pascal PRUDHON							31/03/2014	08/09/2014		
73	FR	Ministère du logement, de l'égalité des territoires et de la ruralité	http://www.territoires.gouv.fr/	koumaran.pajaniradja@developpement-durable.gouv.fr	Koumaran Pajaniradja							06/06/2014	01/10/2014	16/10/2014	
74	FR	OPQIBI	http://www.opqibi.com/	opqibi@wanadoo.fr	Stéphane MOUCHOT							15/01/2014			
75	FR	OPQMOG	http://www.opqmog.fr/	message through web site 9/09								09/09/2014			
76	FR	QUALIBAT	www.qualibat.com	d.tarrin@qualibat.com	Dominique Tarrin							06/05/2014			
77	FR	QUALICLIMAFROID	http://www.qualiclimafroid.com/	contact@qualiclimafroid.com								08/09/2014			
78	FR	QUALIFELEC	http://www.qualifelec.fr/accueil/	gaston.varoqui@qualifelec.fr	Gaston VAROQUI							09/09/2014			
79	FR	QUALITEL	http://www.qualite-logement.org/accueil.html	l.darmon@qualitel.org	Laurence Darmon							22/04/2014			
80	FR	QUALIT'ENR	http://www.qualit-enr.org/	t.autric@qualit-enr.org/	Thierry AUTRIC							28/07/2014			
81	FR	SFJF	http://www.label-snfj.org/	gogere@sfjf.fbatiment.fr	Erick GOGER							31/03/2014	08/09/2014		
82	FR	TUV Rheinland	http://www.tuv.com/fr/france/home.jsp	samuel.moingeon@fr.tuv.com	Samuel Moingeon							15/09/2014			
83	FR	UL Environment	http://ul.com/	ali.assi@ul.com	Ali Zain Assi							07/05/2014			
84	FR	La Maison Passive France	http://www.lamaisonpassive.fr	comm@lamaisonpassive.fr	Madeleine Martin							07/05/2014			
85	HR	IGH	http://www.igh.hr/	mihaela.zamolo@igh.hr;	Mihaela Zamolo					✓			11/11/2014		
86	HU	EMI	https://www.emi.hu/EMI/web.nsf/Pub/index_en.html	kmatoicsy@emi.hu;	Károly Matoicsy					✓			05/09/2014		
87	IE	ACHILLES	http://www.achilles.com/en	marketing@achilles.com											
88	IE	NSAI	http://www.nsa.ie/	rose.hynes@nsai.ie;	Rose Hynes					✓			05/09/2014		
	IE	NSAI	http://www.nsa.ie/	sean.balfe@nsai.ie;	Sean Balfe					✓			05/09/2014		
89	IT	Attestazione SOA	http://www.attestazione-soa.it/	message through web site 6/09								06/09/2014			
90	IT	ICIM SPA	http://www.icim.it/	info@icim.it								31/03/2014	10/09/2014		
91	IT	ITC-CNR	http://www.itc.cnr.it/	carmen.mirto@itc.cnr.it;	Mirto carmen					✓			05/09/2014		
92	LT	SPSC	http://www.spsc.lt/cms/index.php?lang=en	roben@spsc.lt;	Robertas Encius					✓			05/09/2014		
93	NL	BMC	http://www.kiwabmc.nl/	bmc@kiwa.nl;	Jose Schalk-Kemink					✓			05/09/2014		
94	NL	IKOB-BKB	http://www.ikobbkb.nl/home-eng.html	vanbeek@ikobbkb.nl;	Ton Van Beek					✓					
	NL	IKOB-BKB	http://www.ikobbkb.nl/home-eng.html	benz@ikobbkb.nl;	B Benz					✓					
95	NL	KIWA	http://www.kiwa.nl/	eota@kiwa.nl;	Arjen Slootweg					✓			05/09/2014		
96	NL	KOMO	http://en.komo.nl/												
97	NL	NVKL Qualification refrigeration equipment installers	http://www.nvkl.nl/default.aspx	info@nvkl.nl								12/06/2014	03/10/2014		
98	NL	RULUV	http://ruuv.nl/?lang=en	dekoning@ruuv.nl;	Paul de Koning					✓			05/09/2014		
99	NL	SBK	http://www.bouwkwalleit.nl/	hv@bouwkwalleit.nl;	Harm Verster					✓			07/07/2014		
100	NL	SGS Intron Certificatie	http://www.sgs.nl/nl-NL.aspx	erik-jan.debont@sgs.com	E.J. De Bont					✓			05/09/2014		
101	NL	SKG	http://www.skg.nl/en.html	h.vandartel@skg.nl;	H. van Dartel					✓			05/09/2014		
	NL	SKG	http://www.skg.nl/en.html	info@skg.nl;	van den Toorn					✓			05/09/2014		
102	NL	SKH	http://www.skh.org/index.cfm?pid=484	doorno@skh.org; mail@skh.org;	Oscar Van Doorn					✓			05/09/2014		
103	NL	TUV Rheinland Quality	http://www.tuv.com/en/netherlands/home.jsp	henk.van.ginkel@nl.tuv.com	H. van Ginkel					✓					
104	PL	ICIMB	http://www.icimb.pl/icimb_en/	w.drozdz@icimb.pl;	Wojciech Drożdż					✓			05/09/2014		
	PL	ICIMB	http://www.icimb.pl/icimb_en/	p.pichniarczyk@icimb.pl;	Pawel Pichniarczyk					✓			05/09/2014		
	PL	ICIMB	http://www.icimb.pl/icimb_en/	h.szlag@icimb.pl;	Henryk Szlag					✓			05/09/2014		
105	PL	ITB	http://www.itb.pl/en	j.bobrowicz@itb.pl;	Jan Bobrowicz					✓			05/09/2014		
	PL	ITB	http://www.itb.pl/en	j.fangrat@itb.pl;	Jadwiga Fangrat					✓			04/09/2014		
106	PL	ITD	http://www.itd.poznan.pl/pl/index.php	w_strykowski@itd.poznan.pl;	Wladislaw Strykowski					✓			05/09/2014		
107	PL	PZPB (Polish Association of Employers of construction companies)	http://pzpb.com.pl/	Sekretariat@pzpb.com.pl									08/09/2014		
108	PT	CERTIF-Asociação para a Certificação	http://www.certif.pt/	mIuz@certif.pt	Miguel Luz							22/04/2014	23/10/2014		
109	PT	INCI	http://www.inci.pt/Portugues/Paginas/horariolocalizacao.aspx	Joao.Machado@inci.pt	Joao Machado							25/09/2014			
110	PT	INEC	http://www.inec.pt/?set_language=en	jvpaiva@inec.pt;	José Paiva, Vasconcelos de					✓			05/09/2014		
111	RO	ICECON	http://www.icecon.ro/index_en.html	aurora.cloc@icecon.ro	Aurora Cloc					✓			05/09/2014		
112	RO	INCD URBAN-INCERC	http://www.incd.ro/	grigorascenco@incd.ro;	Cristian Grigorascenco					✓			05/09/2014		
113	SE	SP (Technical Research Institute of Sweden)	http://www.sp.se/en/Sidor/default.aspx	lennart.manisson@sp.se;	Lennart Manisson					✓			03/09/2014		
114	SI	ZAG	http://www.zag.si/si/	franc.capuder@zag.si	Franc Capuder					✓			03/09/2014		
	SI	ZAG	http://www.zag.si/si/	friderik.knez@zag.si	Friderik Knez					✓			03/09/2014		
115	SK	TSUS	http://www.tsus.sk/o_tsus/profil_en.php	bellusova@tsus.sk;	Dana Bellusova					✓			05/09/2014		
116	UK	APHC (Association of Plumbing and Heating Contractors)	http://www.aphc.co.uk/	info@aphc.co.uk								10/09/2014			
117	UK	BBA	http://www.bbactests.co.uk/	jblaisdale@bba.star.co.uk;	Joe Blaisdale					✓			05/09/2014		
118	UK	BENCHMARK Certification	http://www.benchmark-cert.co.uk/	info@benchmark-cert.co.uk								10/09/2014			
119	UK	BMTRADA	http://www.bmtrada.com/	mwilkinson@bmtrada.com	Mark Wilkinson					✓			02/07/2014		
120	UK	BRE	http://www.bre.co.uk/	pullend@bre.co.uk;	Deborah Pullen					✓			27/10/2014		
121	UK	BREEAM	http://www.breem.org/	hardy@bre.co.uk	Richard Hardy							27/10/2014		10/11/2014	
122	UK	BSI	http://www.bsigroup.com/en-GB/	product.certification@bsigroup.com								10/09/2014			
123	UK	CONSTRUCTIONLINE	http://www.constructionline.co.uk/static/index.html	constructionline@capita.co.uk								08/09/2014			
124	UK	CSCS (certification card scheme for construction)	http://www.cscs.co.uk/	customerservice@cscs.co.uk								10/09/2014			
125	UK	FM Approvals	http://www.fmglobal.com/default.aspx	jeanphilippe.roisin@fmapprovals.com;	JeanPhilippe Roisin					✓			04/09/2014		
126	UK	FM Global	http://www.fmglobal.com/default.aspx	richard.zammit@fmglobal.com	Richard Zammit								04/09/2014		
127	UK	MCS (Microgeneration Certification Scheme)	http://www.microgenerationcertification.org/	mcs@helpdesk@gemserv.com	Charlotte Marshall							03/09/2014	06/10/2014		
	UK	MCS (Microgeneration Certification Scheme)	http://www.microgenerationcertification.org/	Kunal.Sharma@gemserv.com	Kunal.Sharma							27/10/2014		28/10/2014	
	UK	MCS (Microgeneration Certification Scheme)	www.cwp-ltd.com	gideon@cwp-ltd.com	Gideon Richards							27/10/2014		28/10/2014	
	UK	MCS (Microgeneration Certification Scheme)	government official in charge of MCS	Paul.Rochester@decc.gsi.gov.uk	Paul Rochester							27/10/2014		28/10/2014	
128	UK	BRE National Solar Centre	www.bre.co.uk/nsc	PesterS@bre.co.uk	Steve Pester							03/09/2014	06/10/2014		
129	UK	The Construction Products Association	http://www.constructionproducts.org.uk/	message through web site 10/09								10/09/2014			

Table 1 : contacted QS providers

	country	organism	web site	contact email	contact name	product	system	comp.	work	EOTA UEATc ENBRI AFOCERT	other	email reminder	ELIOS2-TEST	
													on line	with- drawn
130	UK	UK Cares	http://www.ukcares.com/	benbowsher@ukcares.com	Ben Bowsher					✓		05/09/2014		
131	UK	UL International	http://ul.com/	chris.johnson@ul.com	Chris Johnson					✓		05/09/2014		
132	UK	Warrington Certification Limited	http://www.warringtoncertification.com/	Janet.murrell@exova.com	Janet Murrell					✓		05/09/2014		

Table 2 contacted organisms for identifying QS providers

country	organism	web site	contact email	contact name
AT	Austrian Economic Chambers	https://www.wko.at/Content.Node/iv/index.html	johannes.lenzhofer@wko.at	johannes.lenzhofer@wko.at
AT	EUROCONSTRUCT	http://www.euroconstruct.org/	michael.weingaertler@wifo.ac.at	Michael Weingaertler
CY	PWD	http://www.mcw.gov.cy	mtapakis@pwd.mcw.gov.cy	Minas Tapakis
DE	Bauzentrum München	www.muenchen.de/bauzentrum	bauzentrum.rgu@muenchen.de	Christoph Tenbusch
DE	Bauindustrie e.V.	http://www.bauindustrie.de/	info@bauindustrie.de	
DK	Byggecentrum - Danish Building Information Center	http://www.byggecentrum.dk/	jva@byggecentrum.dk	Jørn Vibe Andreassen
EE	ET-INFOkeskuse AS - Estonian Building Centre	http://www.ehituskeskus.ee/	etinfo@trenet.ee etinfo@trenet.ee etinfo@trenet.ee	
EL	ELOT (Hellenic Organisation for Standardisation)	http://www.elot.gr/default_en.aspx	thap@elot.gr	Theodoros T. Panou
FI	Building Information Ltd	www.rakennustieto.fi	rakennustieto@rakennustieto.fi	
IE	UBCI (Irish Building Control Institute)	http://www.i-b-c-i.ie/	info@ibci.ie	
LT	Building and Housing Department of the MoE	http://www.am.lt/VI/en/VI/index.php	info@am.lt	
LU	P&C	http://www.pch.public.lu/	guy.scharfe@pch.etat.lu;	Guy Scharfe
LV	ETA-LV Ministry of Economics, Construction and Housing Policy Department	https://www.em.gov.lv/	andris.malnieks@em.gov.lv;	Andris Malnieks
MT	MSA (Malta Standards Authority)	http://www.msa.org.mt	info@msa.org.mt	Francis E Farrugia
SE	AB Svensk Byggtjänst Ab	www.byggtjanst.se	erik.hellqvist@byggtjanst.se	Erik Hellqvist
UK	Solar Trade Association	http://www.solar-trade.org.uk/	enquiries@solar-trade.org.uk	

Table 3 contacted persons for phone interviews

country	category	contact name	contact phone number	contact email	interview
NL	Client	Harm Verster	+31703072929	hv@bouwkwaliteit.nl	07/07/2014
NL	Client	Jaap van der Heide	+31887982886	Jaap.vander.Heide@rws.nl	13/10/2014
FR	Insurer	Stéphane Amilhau	+33158447107	samilhau@scor.com	03/11/2014
NL	Insurer	Eric Polman	+31 650670285	e.polman@swk.nl	13/10/2014
BE	Insurer	paul van buggenhout	+32477971231	paul.van.buggenhout@allianz.be	10/10/2014
BE	Insurer	Wim De Laet / Jean-Christophe Toussaint	+32 3 260 64 51	wim.delaet@hdi-gerling.be	03/11/2014
BE	Contractor	Ulrich Paetzold	+32 2 514.55.35		27/10/2014
RO	Architect/engineering	Aline Cobzaru	+40723999619	alinacobzaru@yahoo.com	15/10/2014
FR	insurers	F. Deiana	+336 09 55 18 84 / '+333 64 21 69 39	fdeiana@ethica-assurances.fr	03/11/2014