
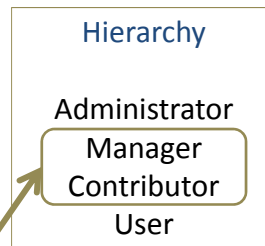
 <p>European Liability Insurance Organisation Schemes</p>	<hr/> <h2>WP1 Progress report</h2> <hr/> <p>By Jean-Luc Salagnac, WP1 leader and Frédéric Bougrain</p> <hr/> <p>Forum meeting 5, DG ENTR, Brussels</p> <hr/>
	<p>21 January 2014 1</p>

	<h2>Outline</h2> <ul style="list-style-type: none">• Inventory of quality signs• Contextual framework of quality signs• Next steps <p>21 January 2014 2</p>
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Inventory of quality signs

- Structure of the directory:
 - D1.1 **validated/delivered**
- Specifications of the web platform:
 - D1.6 **finalised** (mirrors D1.1)
 - Comply with demands of the Europa platform
- Web-platform developed
 - Test period with partners
 - Ready to be on-line
 - Tutorials
 - Invitation list
 - Official launch at Forum 5



**Information providers
(belong to sign providers)**



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What the user sees

Logo	Scheme Name	Subject	Organisation	Logo	Country
	Apprenticeship Techniques d'Expérimentation (ATEX)	System	CSTB (CHAMP5)		FR
	Certification AECM Association	Product	CSTB (CHAMP5)		FR
	ETXZ business	Competence (Companies/persons)	TZUS		CZ
	L'Expérience Technicien (ATEC)	System	UBA/c		BE
	NF HOE RATMENTS STRAUBER	Work	CERTIVIA		FR
	OPQIBI Qualification	Competence (Companies/persons)	OPQIBI		FR

Wish to have your sign registered?
Please click [here](#)

non-contacted sign provider are invited to apply

Possibility to compare up to four signs concerning the same subject



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What the user gets

Disclaimer

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Use of quality-signs by insurers:

Possible answers

- YES (explicit)
- NO
- DO NOT KNOW

Print from the quality signs repository of ELIOS2 (<http://www.elios-ec.edu/>)

1 IDENTIFICATION OF THE QUALITY SIGN	
Name	NF HQE BÂTIMENTS TERTIAIRES
Subject	Work
Country	France
Scheme Owner	CERTIFEA www.certifea.fr
Scheme operator(s)	
2 SCOPE OF THE QUALITY SIGN	
Use:	Concerned Characteristics:
Non Residential	ENERGY ENVIRONMENT
Type Of Works:	HEALTH COMFORT
New, Existing	
3 ORGANISATION OF THE QUALITY SIGN DELIVERY SCHEME	
Specifications for the quality sign scheme	Defined by a college involving independent experts representing the concerned parties/stakeholders
Type of evaluation:	Third Party
Initial performance assessment performed	Validity Period: DEPENDING ON CONSTRUCTION PHASES
Initial audit of or control on, performed by an independent body under certification body responsibility	The certification body or a duly recognised body
The running process	Yes
Surveillance audit of or control on, performed by an independent body under certification body responsibility	The implemented quality system
Is there an audit or control	Yes
The running process	Yes
Frequency	once a year
Accreditation	www.infocra.fr
Links with associated quality signs	
4 OTHER KEY INFORMATION	
Scheme requirements availability	Publicly available (Internet)
Availability of certificates	Publicly available (Internet)
Use of Quality Signs by Insurers	Yes
Other Uses	N/A
Number of valid Quality signs to date 2014	1200
Number of quality signs registered in 2013	200
Number of quality signs registered in 2012	
Number of quality signs withdrawn in 2013	2
Number of quality signs withdrawn in 2012	

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The contextual framework

- (deliverable **D1.2**): a **critical analysis of the rationale** and of **the relevance of the information provided by quality signs** to the operators of the construction value chain and to investors, including the **compatibility and complementary issues with the CE marking**;
- (deliverable **D1.3**): an appraisal of the **conditions and of modalities** to be followed by construction operators in order **to access to the quality/conformity signs**, including those related to the mutual recognition of the marks by Member States;
- (deliverable **D1.4**): an assessment of the **possible impact** of the quality/conformity signs on the **competitiveness** of construction businesses and the functioning of the **Internal Market**;
- (deliverable **D1.5**): evidence and assessment of the extent to which the quality/conformity signs are **used in practice by the insurance sector**, including in the context of cross-border services. The assessment will consider possible constraints on the Internal Market resulting from common practice in insurance.

Method

- Literature survey:
 - dealing with standards, quality assurance, third-party certification, information asymmetry in other sectors such as the agro-food, the automobile, training
- Electronic survey:
 - to be sent to suppliers, architects/designers, contractors, clients, insurers in selected countries, i.e. 5 countries representing different construction business systems (e.g. UK, FR, DK, GE, CZ)
 - forum members will be contacted to provide contact persons
- Face to face/phone interviews with construction practitioners and insurer representatives : to come (in close relation with WP3)



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Electronic survey

- Characteristics of the survey:
 - Short questionnaire
 - Closed questions (+ space for free comments)
- How do you scale the following quality signs for **construction products**?
 - reputation,
 - third party certification,
 - owner of the quality sign
 - “label”
 - Innovation award
- Do you think quality signs concerning **competences of companies/persons** have an influence on:
 - Pathology reduction,
 - Safety of buildings,
 - Insurance costs,
 - Insurance cover,
 - The energy performance of buildings,
 - The introduction of innovation

Examples of questions

on a scale from 1 to 6 – 1 being very low and 6 very high) :

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Next steps until Forum 6

- Populate the directory of quality-signs
 - Announcement of the launch (web, press)
 - Articles in professional newspapers
 - Try to target eco-technologies selected by WP2
 - Promotion by partners through their networks
- Synthesis of literature on quality signs
- Feedback from questionnaire
- Draft versions of D1.2, D1.3, D1.3, D1.4

Questions for debate

Feasibility to link quality signs and pathology?

Quality signs: source of competitiveness?

There may be questions